REFUND POLICY

Update: December, 2022

Any Client may request a refund within the amount on their Account balance. The following terms shall be met for this purpose.

The amount to be refunded is available as of the day of the claim submission.

Refund unused by the Client can be performed only upon termination or amendment of the Agreement.

Refunds will be sent in the same method as the original payment. If the payment method does not support refunds or it is marked as non-refundable during the payment process, ex: paysafecard, the refunds will be issued only as Account credit.

ISPserver LTD is not responsible for any additional charges that payment processors may take. The transaction fees are not refundable.

If the Client terminates the Service before the end of its term, no refunds will be issued for the remaining period (days/months/years).

If the Client violates the terms of the Agreement and its annexes that leads to the termination of the Services or termination of the Agreement no refund is possible.

Chargebacks and disputes with our payment processors forfeits any right for refund. The procedure of the chargeback is established in accordance with the rules of the Client's bank processed the disputed payment.

Refunds take up to 30 days to be completed.

Additional conditions of refund may be specified in the terms of the Agreement and its annexes posted on website https://ispserver.com.